

Frequently Asked Questions

I hurt. What do I do?

Determine if you have an injury and if you do, is it work-related? If it happened outside of work, do not panic. The City has generous health insurance plans available to you to help defray the cost of any medical treatment.

If your injury occurred at work report the case to your supervisor immediately. Do not go home and get back to it at your next shift. Your supervisor will walk you through the paperwork process and instruct you on how to receive treatment. If you have any questions, please contact Worker's Compensation directly at 626-744-3989.

I have a safety concern. What do I do?

Notify your supervisor immediately. If your supervisor is not available, immediately notify the next-in-command. At any time, whether your supervisor is available or not, you can contact the Safety Office at 626-744-4370. You can also report things anonymously and, at all time, without fear of reprisal.

I was involved in a vehicle accident. What do I do?

Immediately stop and secure your vehicle in a safe location. Do not leave the scene. If somebody is injured, call 911. Regardless of the extent of damage, notify the Pasadena Police Department and request that an officer appear. Notify your supervisor immediately of the occurrence. If the other party attempts to leave, write down their plate number and a brief description of the vehicle. Provide this information to the Police. Complete all necessary paperwork alongside your supervisor. Your supervisor will ensure proper processing of the info.

What can my Safety Office help me with?

[Link to first page of Safety info](#)

Are there other resources for safety information?

[Link to Resources and Links on first page of Safety info](#)