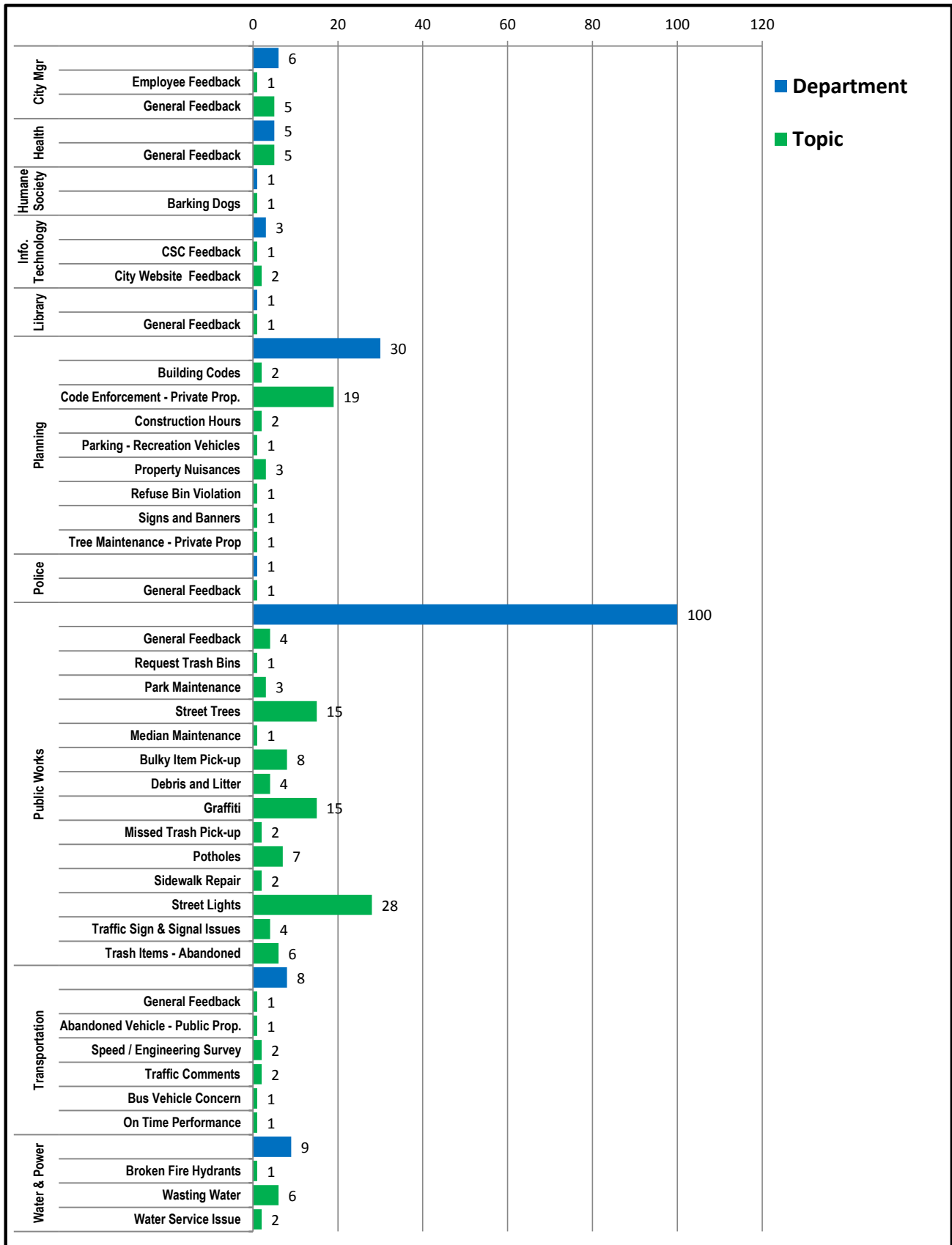


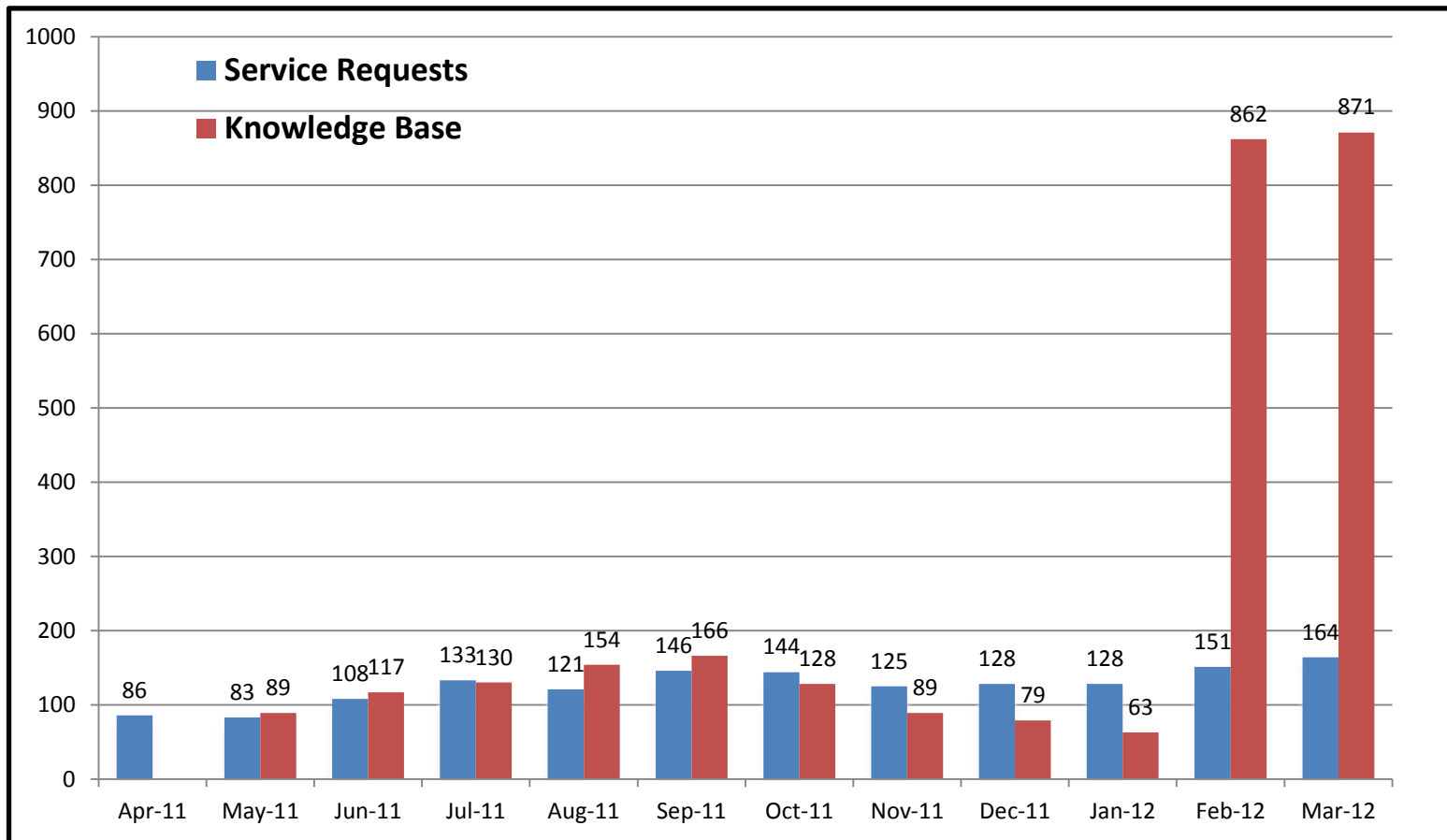
## Pasadena Citizen Service Center Service Request Volume March 2012



**Pasadena's Most Popular  
Knowledge Base Topics  
March 2012**

<b>Rank</b>	<b>Topic</b>	<b>Total Views</b>
1	Code Enforcement - Private Property	79
2	Street Lights	34
3	Bulky Item Pick-up	30
4	Street Trees	29
5	Property Nuisances	26
6	Wasting Water	25
7	Debris and Litter	20
8	Barking Dogs	17
9	General Feedback - Comments	13
10	City Website - Comments	13
11	Animal care/control	8
12	Graffiti	7
13	Trash Items - Abandoned	7
14	Potholes	7
15	Noise Complaint	7
46	Acceptable Bus Passes	6
17	Bus Vehicle Concern	6
17	Construction Hours	6
19	Driver Attitude-Conduct	6
20	Speed / Engineering Survey	6
21	Employee Feedback - Comments	6
22	Power Outage	6
23	Request Trash/Recycling Bins	6
24	Tree Maintenance - Private Property	6
25	Traffic Comments	6
26	Housing Inspections	6

## Pasadena Citizen Service Center Monthly Usage April, 2011 - March, 2012



\* Knowledge Base (FAQ) Counter began working May 14, 2011