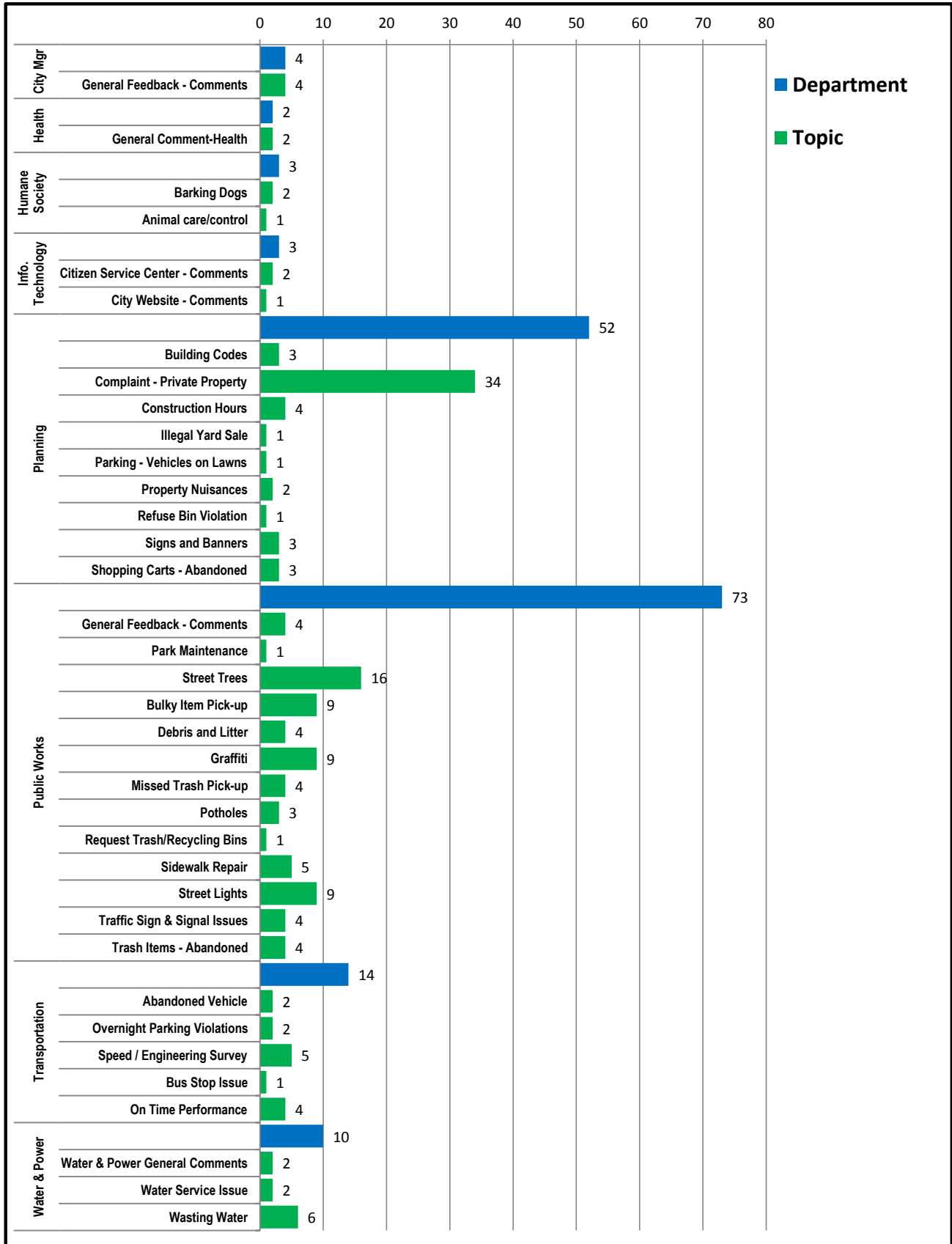


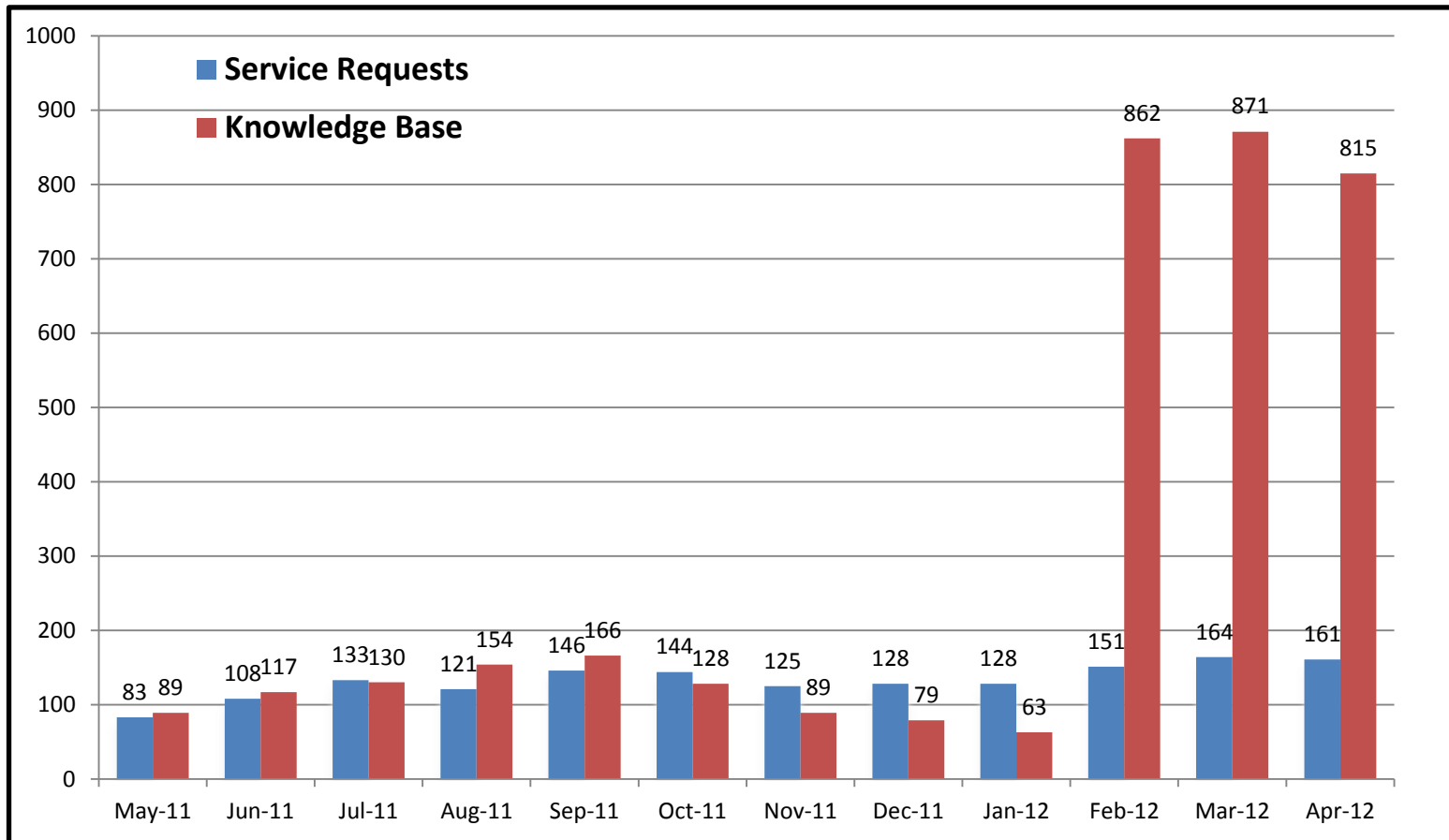
Pasadena Citizen Service Center Service Request Volume April 2012



**Pasadena's Most Popular
Knowledge Base Topics
April 2012**

Rank	Topic	Total Views
1	Code Enforcement - Private Property	66
2	Property Nuisances	34
3	Bulky Item Pick-up	28
4	Street Trees	27
5	Barking Dogs	24
6	Debris and Litter	20
7	Street Lights	20
8	Wasting Water	19
9	Missed Trash Pick-up	15
10	City Website - Comments	14
11	Noise Complaint	14
12	Power Outage	8
13	Sidewalk Repair	7
14	Construction Hours	7
15	Public Nuisance Complaint	7
46	Animal care/control	7
17	Refuse Bin Violation	7
17	Water Service Issue	7
19	Potholes	6
20	Request Trash/Recycling Bins	6
21	Trash Bins	6
22	Waste Management Services	6
23	Power Line down	6
24	Speed / Engineering Survey	5
25	Traffic Sign & Signal Issues	5
26	On Time Performance	5
27	Landscape Equipment Noise	5
28	Event Requirements	5
29	Overnight Parking Violations	5

Pasadena Citizen Service Center Monthly Usage May, 2011 - April, 2012



* Knowledge Base (FAQ) Counter began working May 14, 2011